



ALTISSIA

LANGUAGE EMPOWERS PEOPLE

Quality Assurance Policy

With a view to continuous improvement and in order to fully and sustainably satisfy our clients' and stakeholders' needs, we are committed to implementing, managing, adapting and respecting an ISO9001 quality management system.

This means, notably, that we aim to be available for our clients by ensuring a short reaction time, we respect our employees, and we meet our stakeholders' needs and expectations.

We attach great importance to the awareness and involvement of every member of our company. We also wish to comply with the legal and regulatory requirements in the context of our activities.

Our Vision

We specialise in distance language training in a flexible, mobile and innovative context.

We are an international group, based on the university campus of Louvain-la-Neuve in Belgium, and today, we are mainly active in the European markets, the African continent, and the Americas.

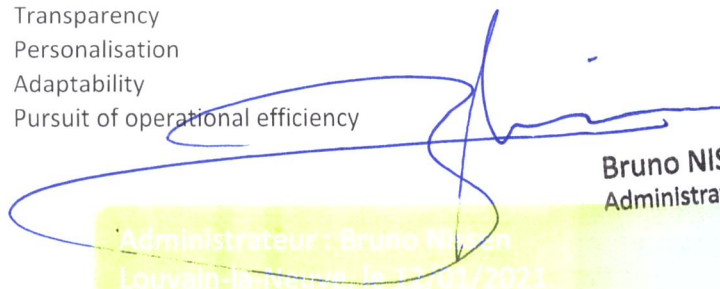
The gateway to all of our projects is a platform that is contextualised and personalised according to the learner, as well as being global, since our projects encompass all means, both face-to-face and mobile, to ensure the success of the project.

Our Mission

- To offer the largest possible number of citizens (learners) language training adapted to their level and their objectives.
- To offer everyone access to effective, fun and enjoyable language training, with mobility, immersion, contextualisation, personalisation, innovation, research and development (RD), respect for socio-cultural differences and humanism as our keywords.
- Continuous improvement for all levels.

Our Values

- Simplicity
- Reactivity
- Team spirit
- Transparency
- Personalisation
- Adaptability
- Pursuit of operational efficiency



Administrateur : Bruno Nissen
Louvain-la-Neuve, le 12/01/2021

Bruno NISSEN
Administrateur-Associé